Trac Support

Like in most <u>?open source projects</u>, "free" Trac support is available primarily through the community itself, mainly through the <u>?mailing list</u> and the project wiki.

There is also an ?IRC channel, where people might be able to help out. Much of the 'live' development discussions also happen there.

Before you start a new support query, make sure you've done the appropriate searching:

- in the project's **?FAQ**
- in past messages to the Trac ?Mailing List
- in the Trac ticket system, using either a ?full search or a ?ticket query.

Please **don't** create a ticket in this Trac for asking a support question about Trac. Only use it when you face a *real* and *new* bug in Trac, and do so only after having read the NewTicketGuidelines. The more a bug report or enhancement request complies with those guidelines, the higher the chances are that it will be fixed or implemented promptly!

See also: ?MailingList, ?TracTroubleshooting, ?CommercialServices