Wikiprint Book

Title: Bug Report

Subject: Ecopath Developer Site - BugReporting

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Bug Report

We do our very best to deliver you stable and feature-rich software. Yet, issues may bypass our tests; we're a small team and the software can be used in many different ways. This is the section where you can let us now about behaviour of Ecopath versions 5 and 6 that you think is not correct, and where you can submit suggestions for improvement of the software. In this wiki, any user report is referred to as a 'ticket'.

Pending tickets

You can find all reported tickets listed here.

Reporting new tickets

Please search the list of open tickets before you report a new ticket; people may have already addressed the same issue.

Best practices

Reporting errors via a ticketing system such as Trac is quite a straight-forward process if a few simple rules are kept in mind. A good bug report ticket needs to have:

i. A concise but informative title that explains the essence of the problem
ii. A list of steps explaining how to reproduce the bug
iii. Lastly, a sentence on what was experienced instead of the expected behaviour
iv. Specific data may have to be attached to the ticket if the error only appears using that data

An example for a reasonably good bug report is ticket #1240.