

## Bug Report

We do our very best to deliver you stable and feature-rich software. Yet, issues may bypass our tests; we're a small team and the software can be used in many different ways. This is the section where you can let us know about behaviour of Ecopath versions 5 and 6 that you think is not correct, and where you can submit suggestions for improvement of the software. In this wiki, any user report is referred to as a 'ticket'.

### Pending tickets

You can find all reported tickets listed [here](#).

### Reporting new tickets

Please [search the list of open tickets](#) before you [report a new ticket](#); people may have already addressed the same issue.

### Best practices

Reporting errors via a ticketing system such as Trac is quite a straight-forward process if you stick to a few simple rules. A good bug report ticket needs to have:

- i. A concise but informative title that explains the essence of the problem
- ii. A list of steps explaining how to reproduce the bug
- iii. A sentence explaining what is expected to be seen
- iv. And lastly, a sentence on what was experienced instead of the expected behaviour
- v. Optionally, if the ticket only appears using specific data sets, this data may have to be provided

An example for a reasonably good bug report is [ticket #1240](#).